

#4  
BT  
11-20-01  
2681

YOR920000724US1

IN THE U.S. PATENT AND TRADEMARK OFFICE



In re patent application of

J. Rutledge et al.

Serial No.: 09/824,580

Group Art Unit: 2681

Filed: April 3, 2001

Examiner: Unknown

For: TELEPHONE ANSWERING SYSTEM WITH COURTESY  
GREETING SELECTABLE AFTER CALL IS RECEIVED

Assistant Commissioner for Patents  
Washington, D.C. 20231

RECEIVED  
Technology Center 2600  
NOV 16 2001

**SUBMISSION OF FORMAL DRAWINGS**

Sir:

Submitted herewith are three (3) sheets of formal drawings comprising figures 1-3 for the above-identified patent application. Please substitute the formal drawings for the drawings which were filed with the application.

Respectfully submitted,

Kevin A. Reif  
Reg. No.: 36,381

McGuireWoods LLP  
1750 Tysons Boulevard, Suite 1800  
McLean, VA 22102  
(703)712-5000